

## **Limited Warranty**

Residential Lighting Fixtures & Transformers

www.nitelites.com

NL Manufacturing & Distribution Systems, Inc. ("NiteLites") takes great pride in the workmanship and craftsmanship of our low voltage lighting systems. Because of the care we take in manufacturing and installing our systems, we offer the following warranty:

What is covered: This warranty covers any defects in materials or workmanship in lighting fixtures and transformers sold by NiteLites and installed at owner-occupied, single-family residential properties after December 31, 2006, with the exceptions stated below.

## How Long Coverage Lasts:

For Lighting Fixtures: This warranty lasts as long as the original purchaser owns the product.

**For Stainless Steel Transformers:** This warranty lasts for 10 years from the date the product is installed, or until the original purchaser sells the real property on which the product is installed, whichever occurs first.

**Cable & Connections:** Low voltage outdoor lighting cable installed by NiteLites is covered by a ten-year warranty. The warranty does not cover cable mistakenly cut by the property owner or their agents or an electrical shortage to the cable as a result of anything being driven, stapled or manipulated into the cable.

**Lamps:** All outdoor lighting lamps installed by NiteLites are warranted for one year with normal use (dusk to midnight). Lamps operated from dusk to dawn are warranted for six months. The bulb warranty applies only when replacement service is performed by qualified NiteLites personnel. If anyone else services the system or replaces the lamps, no bulb warranty will be in effect from NiteLites, and you will void your system warranty as well. All bulb replacements must be halogen lamps of the same type and wattage as the original lamps. Use of incorrect lamps can lead to system failures, including fixture damage. Service calls due to problems associated with bulb replacements made by someone other than NiteLites personnel will incur a service fee.

For Solar Systems: This warranty lasts for 5 years after you purchased

the product, or until the original purchaser sells the real property on which the product is installed, whichever occurs first. Batteries are not covered. The battery manufacturer is responsible for the battery warranty.

This warranty does not cover: Any product on which the original identification information has been altered, obliterated or removed, damage or failure caused by accidents, abuse, neglect, or improper use or maintenance of the product, improper installation, natural disaster (such as fire, flood, lightning, hurricanes, or tornadoes), insufficient or excessive electrical supply, use not in conformity with our recommended capacities, or abnormal mechanical or environmental conditions, any product that has been sold as used or second-hand, service or labor charges or other expenses to remove or replace any product, any product installed or used at any type of property other than an owner-occupied, single-family residence, any product that has been re-sold contrary to U.S. export regulations, normal wear and tear; or any damage or failure covered by insurance, calls to reset GFCI or circuit breakers, finish, or damage caused by applications of fertilizer, herbicide, or other similar chemical lawn applications.

This warranty is void if the product is disassembled, altered, modified or if any access is made to the Transformer by any non-NiteLites personnel. This warranty is not transferable and only applies to the original purchaser of the product. This warranty does not cover incidental or consequential damages. The implied warranties of merchantability (an unwritten warranty that the product will do what it is supposed to do and that there is nothing significantly wrong with it) and fitness for a particular purpose (an unwritten warranty that the product can be used for a specific purpose) are also limited to 10 years after you purchased a transformer, or until the original purchaser sells the real property on which the transformer is installed, whichever occurs first. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Each NiteLites product is individually made by hand. Because each product is unique, small surface variations are considered normal and are not covered under this warranty.

**What NiteLites Will Do:** Subject to the limitations above, NiteLites will repair, refinish, or replace (at our option) any covered product that proves to be defective in materials or workmanship. We have the right to replace the product with a new product of similar composition, capacity, and price.

**How To Get Service:** In order to be eligible for service under this warranty you MUST complete and return the warranty registration card within 90 days after you purchased the product. Alternatively, you may register the NiteLites system online at <u>www.nitelites.com/contact-us/warranty-registration/</u>. To obtain warranty service, contact the authorized NiteLites dealer or franchisee from which you purchased the product. A lighting technician will come to your property to obtain the fixture in question (service fees may apply). Typically, you must provide a detailed description of the problem, proof of purchase, and your name, address, and telephone number. The returned product will become our property. If we determine that the product is covered by this warranty, we will repair, refinish, or replace it, at our option, within 60 days after we receive it.

**How State Law Applies:** This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

THIS WARRANTY IS EFFECTIVE FOR PRODUCTS PURCHASED AFTER DECEMBER 31, 2006.



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